



**ROSCOE
BROWN**[™]
HEATING & COOLING
www.roscoebrown.com

Energy Savings Agreement

(615) 893-6972
Murfreesboro

(615) 228-0421
Nashville

(931) 461-7441
Tullahoma

Benefits of Regular Tune-Ups

- Keeps your home as comfortable as it was originally designed
- Improve efficiency and reduce your energy bills by keeping the equipment running at its optimum
- Extends the equipment life by 25%
- Fewer costly repairs by diagnosing problems early

Gold Level Tune-Up

- Priority Customer Status
- 10% discount on repair parts and labor with one year repair warranty
- No Diagnostic Fee
- No Overtime Charge
- Earns a 2% discount per year for up to a total of 10% off new accessories and equipment
- Two tune-ups per year

Silver Level Tune-Up

- Priority Customer Status
- 10% discount on repair parts and labor
- One year parts and labor repair warranty
- Two tune-ups per year

Your approval of this agreement authorizes **RBI** to perform two (2) comfort tune-ups on all the air conditioning, heating and indoor air quality equipment in your home each year at the agreed upon price. This agreement will remain in effect until a written notice of termination is received by either party. Allow two weeks for termination processing. This agreement does not include any parts and the labor to replace those parts that are diagnosed to be unsafe or required to keep your equipment operational.

Name: _____ Property Address if different: _____
 Address: _____
 City/State/Zip: _____
 Home Phone: _____ Cell: _____ Email: _____

Roscoe Brown services all brands of air conditioning, heating and indoor air quality equipment. Our tune-ups include:

Warm Season: check filters, compressor performance, Freon charge, all safety controls; test crankcase heater, operating pressure; inspect condenser coil, evaporator coil, evaporator drain pan, condensate drain, blower and clean if necessary; record superheat; lubricate all necessary parts; clean and calibrate thermostat.

Cool Season: check filters, gas valve, operation of safety controls, sequencer, heating elements in operation, CO level, heat exchanger; clean blower, interior of manifold compartment, pilot, burners; test for gas leaks; clean and calibrate thermostat; check and clean humidifier; check heat pump reversing valve and defrost cycle.

Thank you for using **Roscoe Brown** to improve your safety, comfort and peace of mind.

Equipment Schedule:

	Gold Level	Silver Level
Primary Air Conditioner - <small>(this price is for each visit)</small>	\$ 99.00	\$ 69.00
Each additional A/C unit - <small>(this price is for each visit)</small>	\$ 70.00 each	\$ 50.00 each
Humidifier / Dehumidifier - <small>(this price is for each device, each visit)</small>	\$ 20.00	\$ 20.00
Electronic Air Cleaner - <small>(this price is for each device, each visit)</small>	\$ 20.00	\$ 20.00
1" Deep Pleated Filter -	\$ _____	\$ _____
2" Deep Pleated Filter -	\$ _____	\$ _____
5" Deep Pleated Filter -	\$ _____	\$ _____
Other -	\$ _____	\$ _____

Total for **Each** Tune-Up: \$ _____ \$ _____

Annual Maintenance total: \$ _____ \$ _____

1. Roscoe Brown, Inc. will provide two tune-ups per year to be paid for upon completion.
2. Roscoe Brown, Inc. reserves the right to change prices at anytime, without prior notice.

Approved by: _____ Date: _____

Roscoe Brown Representative Approval: _____

Method of Payment - Cash VISA MasterCard Discover American Express

Credit Card Number: _____ Exp. Date: ____/____

Total Amount \$ _____ Customer Authorization: _____

Why do you need to use Roscoe Brown to keep your equipment tuned up?

North Carolina Alternative Energy Corp., a non-profit organization, examined air conditioning manufacturers' efficiencies versus the actual efficiencies that resulted after installation.

- 90% of the units tested exhibited some sort of energy-wasting problem
- 50% had an improper refrigerant charge
- 40% failed to meet minimum airflow criterion. 20% were barely inside the range specified by manufacturers.
- A deficiency of only 20% in indoor airflow reduces the efficiency rating by 17%.
- A 15% return air leak from a 120° attic could reduce efficiency by 50%.

Texas A&M University discovered that a 23% refrigerant undercharge could result in a 52% efficiency loss.

Florida Solar Energy Center researchers found that by repairing leaking ductwork, cooling energy was reduced by an average of 17.4%.

According to **Honeywell** a typical heat pump would lose almost 50% of its efficiency after 20 years, even if a typical "dust stop" filter had been installed. Also in 20 years, a unit's efficiency could degrade by 50% if it is not properly maintained. This would double the energy cost.

Louisiana State University & Gulf States Utility found that consumers could save about \$30 per month just by making sure that their air conditioning system is cleaned and serviced regularly.

- LSU determined that without proper air filtration, over time, air flow can be reduced by over 30%
- Capacity can be reduced by over 12%.

The **EPA** says that microbial growth accumulates on a wet evaporator coil, acting as an insulator, reducing heat transfer from the air. As little as 0.05 inch build up of a sticky dirty substances on the cooling coil can cut efficiencies up to 32%. The system will operate longer to achieve set temperature, wasting energy and increasing wear and tear on the unit.

Terms and Conditions

1. For purposes of convenience "Company" will be used in place of Roscoe Brown, Inc., (aka RBI) corporate address 959 N Thompson Lane, Murfreesboro, TN 37129, (615) 893-6972. "Customer" is the person or entity that is listed above. "Equipment" is all the air conditioning, heating and indoor air quality equipment list above.
2. Company reserves the right to reject this Agreement, if upon inspection, Equipment is found in such condition that service will be unsatisfactory to either party.
3. The Company shall notify Customer of any needed repairs to their equipment and upon the authorization of the Customer shall perform such repairs at a preferred rate and on a preferred response basis. Replacement parts shall be paid for by the Customer at Company's prevailing price less 10%.
4. The Company will assume no responsibility for either the proper operation of the equipment or any parts of components thereof if service is performed by anyone not authorized by the Company and advises that all warranties made by it will be null and void upon performance of unauthorized service.
5. The Company shall not be liable for loss, damage or injury caused by failure or delay in performing service hereunder when such failure or delay arises from causes beyond its control. The Company shall not be liable for any consequential damages of any type to any person.
6. The agreement does not cover the cost of labor or material for the repairs or replacement resulting from acts of God, fire, water damage or any other circumstances beyond the Company's control.
7. Due to the volatile nature of the economy and our suppliers the Company reserves the right to change prices at anytime, without prior notice.
8. If Company encounters a hazardous substance, such as asbestos, mold or any other substances which Company determines to be hazardous, while performing the Tune-up, Company may refuse to perform all of part of the Tune-up until Customer retains a licensed abatement contractor to remove or contain such hazardous material.
9. The Agreement may be suspended or cancelled, without notice at the option of Company, if the Equipment is destroyed by fire or other catastrophe, or substantially damaged that it is impractical to continue the Agreement or as a result of any action by any governmental authority.